

TalkingPoints for Schools + Districts Product Updates - SY 21-22

We are excited to announce that you will have additional levels of permissions in your TalkingPoints accounts for the 2021 - 2022 school year. Instead of having just Teacher, School Admin, and District Admin tiers, you will have three additional levels of access to provide to staff based on their responsibilities. Read below to learn more about the different permissions levels that will be available in your account for next school year.

New Permission Levels

Currently, TalkingPoints supports the following roles: District Admin, School Admin, and Teacher. These permissions will have the same functionality next year.

For the 21-22 school year, we are adding three additional levels: District Viewer, School Viewer, and Non-Rostered Staff. District and School Viewers will not be able to make any account changes or send messages, but they will be able to view analytics and read messages. Non-Rostered Staff will give teacher level access for your staff who don't have rosters in Clever or ClassLink, such as counselors, secretaries, and coaches. They will automatically be assigned to the grade level classes we create for each school. The matrix below shows the defined roles and their permissions:

Permission overview per role ×						
	District admin	District viewer	School admin	School viewer	Non-rostered staff	Teacher
Manage other staff roles	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Manage data in all schools	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Send district-wide messages (add-on)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Send district-wide polls (add-on)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Download district analytics	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Read any message in all schools	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Manage data in assigned schools	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Send school-wide messages	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Send school-wide polls	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Download school analytics	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Read any message in assigned schools	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Teacher mode	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Assigned to grade level classes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Assigned to their rosters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Sharing Staff Data from Clever or ClassLink

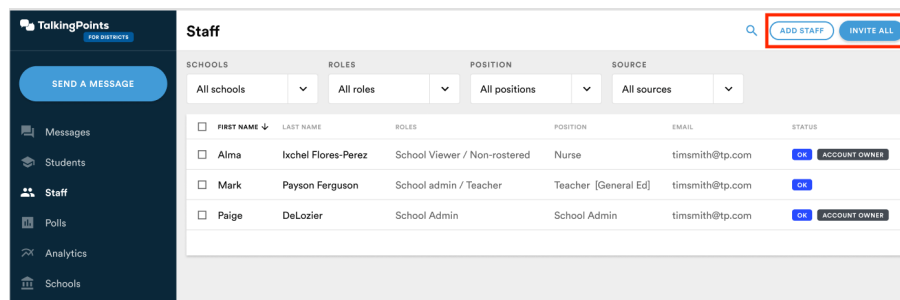
In order to assist with the transition to new permission levels, TalkingPoints will take the steps below:

- Any staff coming over in the Staff file will be given a “Non-Rostered Staff” role. For anyone who should also be a School Admin or School Viewer, you can do a one-time manual upgrade of their account to give them the additional level of access.
- For any titles that include “Principal,” “Dean,” or “Director” will automatically be upgraded to a School Admin account.
- We will no longer import the District Admin list from Clever. We will continue to have partners send us a small list of individuals to add as District Admins.

TalkingPoints for Districts

- Below are views of the **Staff** page within District Admin (top) and District Viewer (bottom) accounts. Please note that District Admins will now be able to add and invite staff directly within their District Mode without having to open the School Product. District Viewers will be able to see staff members, but will not be able to add or invite staff.

District Admin:

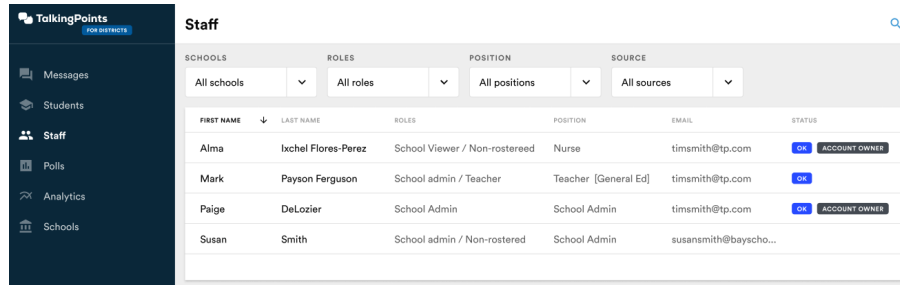


Staff

SCHOOLS: All schools | ROLES: All roles | POSITION: All positions | SOURCE: All sources

FIRST NAME	LAST NAME	ROLES	POSITION	EMAIL	STATUS
Alma	Ixchel Flores-Perez	School Viewer / Non-rostered	Nurse	tmsmith@tp.com	OK ACCOUNT OWNER
Mark	Payson Ferguson	School admin / Teacher	Teacher [General Ed]	tmsmith@tp.com	OK
Paige	DeLozier	School Admin	School Admin	tmsmith@tp.com	OK ACCOUNT OWNER

District Viewer:

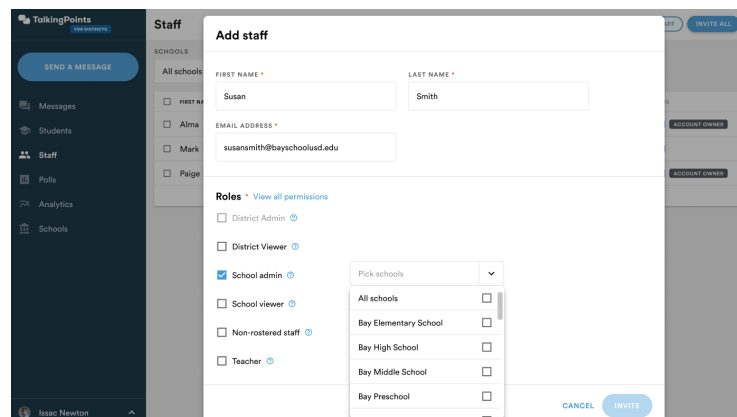


Staff

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FIRST NAME	LAST NAME	ROLES	POSITION	EMAIL	STATUS
Alma	Ixchel Flores-Perez	School Viewer / Non-rostered	Nurse	tmsmith@tp.com	OK ACCOUNT OWNER
Mark	Payson Ferguson	School admin / Teacher	Teacher [General Ed]	tmsmith@tp.com	OK
Paige	DeLozier	School Admin	School Admin	tmsmith@tp.com	OK ACCOUNT OWNER
Susan	Smith	School admin / Non-rostered	School Admin	susansmith@bayscho...	

- District Admin can add new staff members and assign them to the permission level of their choice, as well as assign them to relevant schools.



Add staff

FIRST NAME: Susan | LAST NAME: Smith

EMAIL ADDRESS: susansmith@bayschoolusd.edu

Roles View all permissions

- ☐ District Admin
- ☐ District Viewer
- ☒ School admin
- ☐ School viewer
- ☐ Non-rostered staff
- ☐ Teacher

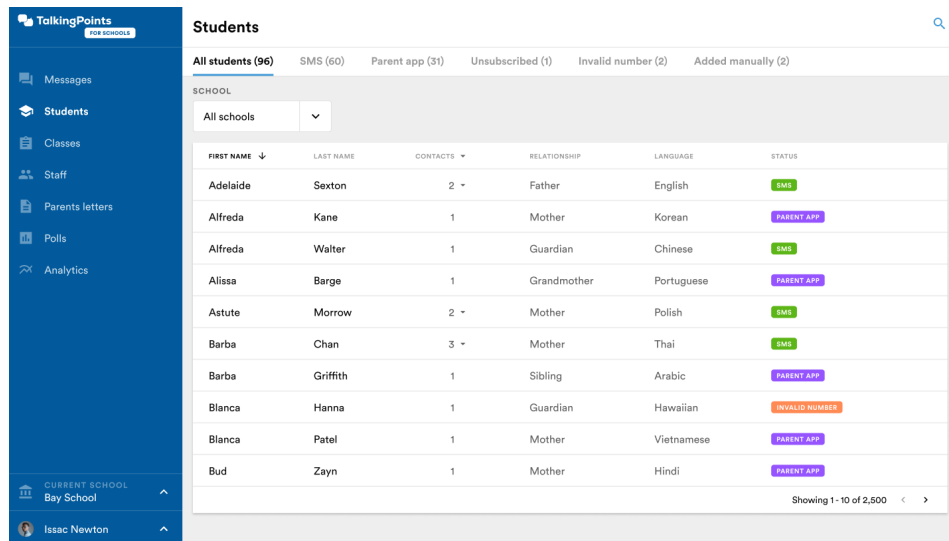
Pick schools

- ☐ All schools
- ☐ Bay Elementary School
- ☐ Bay High School
- ☐ Bay Middle School
- ☐ Bay Preschool

CANCEL INVITE

TalkingPoints for Schools

- School Admins will have the same access to managing and viewing data as they've had this past school year.
- School Viewers will be able to view all messages; student, class, and staff data; and analytics. However, all actionable buttons will be removed. Please see the image below where “Send a Message” and “Add Student” buttons are not visible.

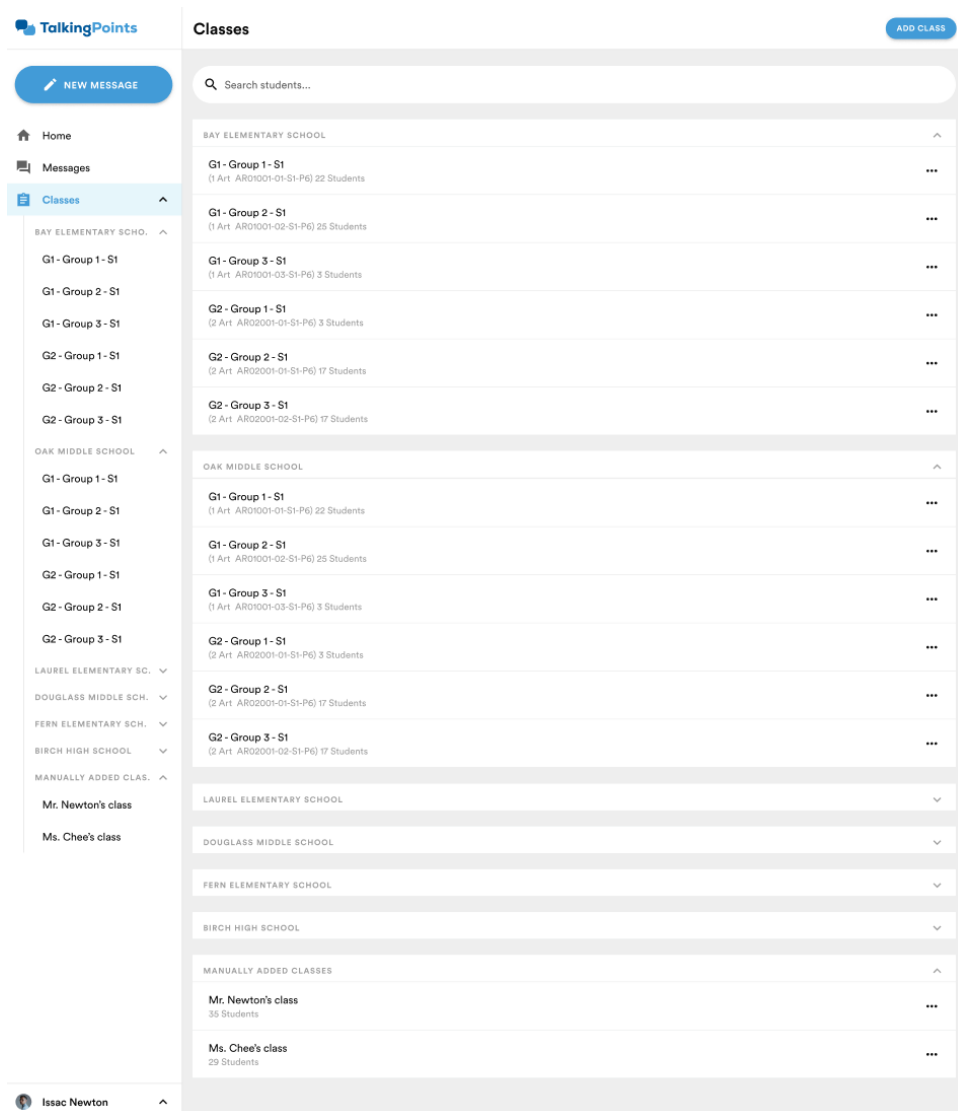


TalkingPoints					
Students					
All students (96) SMS (60) Parent app (31) Unsubscribed (1) Invalid number (2) Added manually (2)					
SCHOOL					
All schools					
FIRST NAME ↓	LAST NAME	CONTACTS	RELATIONSHIP	LANGUAGE	STATUS
Adelaide	Sexton	2	Father	English	SMS
Alfreda	Kane	1	Mother	Korean	PARENT APP
Alfreda	Walter	1	Guardian	Chinese	SMS
Alissa	Barge	1	Grandmother	Portuguese	PARENT APP
Astute	Morrow	2	Mother	Polish	SMS
Barba	Chan	3	Mother	Thai	SMS
Barba	Griffith	1	Sibling	Arabic	PARENT APP
Blanca	Hanna	1	Guardian	Hawaiian	INVALID NUMBER
Blanca	Patel	1	Mother	Vietnamese	PARENT APP
Bud	Zayn	1	Mother	Hindi	PARENT APP

Showing 1 - 10 of 2,500

TalkingPoints for Teachers + Non-Rostered Staff

- Teachers will have the same access to sending messages and viewing their student and class data as they've had this past school year.
- Non-Rostered staff will have an account with the same functionality as teachers. However, they will be automatically assigned to grade level classes for their school(s). They will also be able to have classes across multiple schools. Please see the image below for an understanding of what the Non-Rostered Staff account could look like for a staff member who works at multiple schools.



The screenshot displays the TalkingPoints interface for a staff member. The top navigation bar includes the TalkingPoints logo, a 'NEW MESSAGE' button, and an 'ADD CLASS' button. The left sidebar shows a navigation menu with 'Home', 'Messages', and 'Classes' (selected). The 'Classes' section is expanded, showing a list of schools and their respective classes. The main content area displays a search bar and a list of classes for each school, including details like grade level, group, and student count.

School	Class	Students
BAY ELEMENTARY SCHOOL	G1 - Group 1 - S1	22 Students
	G1 - Group 2 - S1	25 Students
	G1 - Group 3 - S1	3 Students
	G2 - Group 1 - S1	3 Students
	G2 - Group 2 - S1	17 Students
	G2 - Group 3 - S1	17 Students
OAK MIDDLE SCHOOL	G1 - Group 1 - S1	22 Students
	G1 - Group 2 - S1	25 Students
	G1 - Group 3 - S1	3 Students
	G2 - Group 1 - S1	3 Students
	G2 - Group 2 - S1	17 Students
	G2 - Group 3 - S1	17 Students
LAUREL ELEMENTARY SC.	G1 - Group 1 - S1	22 Students
	G1 - Group 2 - S1	25 Students
	G1 - Group 3 - S1	3 Students
DOUGLASS MIDDLE SCH.	G2 - Group 1 - S1	3 Students
	G2 - Group 2 - S1	17 Students
	G2 - Group 3 - S1	17 Students
FERN ELEMENTARY SCH.	G1 - Group 1 - S1	22 Students
	G1 - Group 2 - S1	25 Students
	G1 - Group 3 - S1	3 Students
BIRCH HIGH SCHOOL	G2 - Group 1 - S1	3 Students
	G2 - Group 2 - S1	17 Students
	G2 - Group 3 - S1	17 Students
MANUALLY ADDED CLAS.	Mr. Newton's class	35 Students
	Ms. Chee's class	29 Students
	Mr. Newton's class	35 Students
	Ms. Chee's class	29 Students

TalkingPoints for Teachers + Non-Rostered Staff (Continued)

- Teachers and Non-Rostered Staff will have a new and improved analytics dashboard so they have increased visibility into their engagement metrics.

