TalkingPoints

TalkingPoints for Schools + Districts Product Updates - SY 21-22

We are excited to announce that you will have additional levels of permissions in your TalkingPoints accounts for the 2021 - 2022 school year. Instead of having just Teacher, School Admin, and District Ddmin tiers, you will have three additional levels of access to provide to staff based on their responsibilities. Read below to learn more about the different permissions levels that will be available in your account for next school year.

New Permission Levels
Currently, TalkingPoints supports the following roles: District Admin, School Admin, and Teacher. These permissions will have the same functionality next year.

For the 21-22 school year, we are adding three additional levels: District Viewer, School Viewer, and Non-Rostered Staff. District and School Viewers will not be able to make any account changes or send messages, but they will be able to view analytics and read messages. Non-Rostered Staff will give teacher level access for your staff who don't have rosters in Clever or ClassLink, such as counselors, secretaries, and coaches. They will automatically be assigned to the grade level classes we create for each school. The matrix below shows the defined roles and their permissions:

Permission overview per role

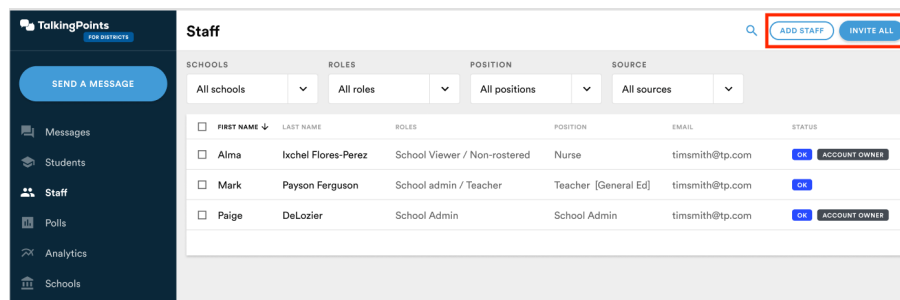|	District admin	District viewer	School admin	School viewer	Non-rostered staff	Teacher
Manage other staff roles	☑	☐	☐	☐	☐	☐
Manage data in all schools	☑	☐	☐	☐	☐	☐
Send district-wide messages (add-on)	☑	☐	☐	☐	☐	☐
Send district-wide polls (add-on)	☑	☐	☐	☐	☐	☐
Download district analytics	☑	☑	☐	☐	☐	☐
Read any message in all schools	☑	☑	☐	☐	☐	☐
Manage data in assigned schools	☑	☐	☑	☐	☐	☐
Send school-wide messages	☑	☐	☑	☐	☐	☐
Send school-wide polls	☑	☐	☑	☐	☐	☐
Download school analytics	☑	☑	☑	☑	☐	☐
Read any message in assigned schools	☑	☑	☑	☑	☐	☐
Teacher mode	☐	☐	☐	☐	☑	☑
Assigned to grade level classes	☐	☐	☐	☐	☑	☐
Assigned to their rosters	☐	☐	☐	☐	☐	☑

Sharing Staff Data from Clever or ClassLink

In order to assist with the transition to new permission levels, TalkingPoints will take the steps below:

- Any staff coming over in the Staff file will be given a "Non-Rostered Staff" role. For anyone who should also be a School Admin or School Viewer, you can do a one-time manual upgrade of their account to give them the additional level of access.

- For any titles that include "Principal," "Dean," or "Director" will automatically be upgraded to a School Admin account.

- We will no longer import the District Admin list from Clever. We will continue to have partners send us a small list of individuals to add as District Admins.

TalkingPoints for Districts

-   Below are views of the **Staff** page within District Admin (top) and District Viewer (bottom) accounts. Please note that District Admins will now be able to add and invite staff directly within their District Mode without having to open the School Product. District Viewers will be able to see staff members, but will not be able to add or invite staff.
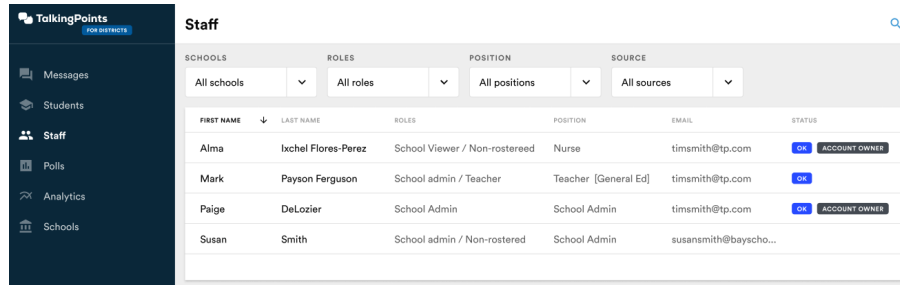
    District Admin:

    District Viewer:

-   District Admin can add new staff members and assign them to the permission level of their choice, as well as assign them to relevant schools.
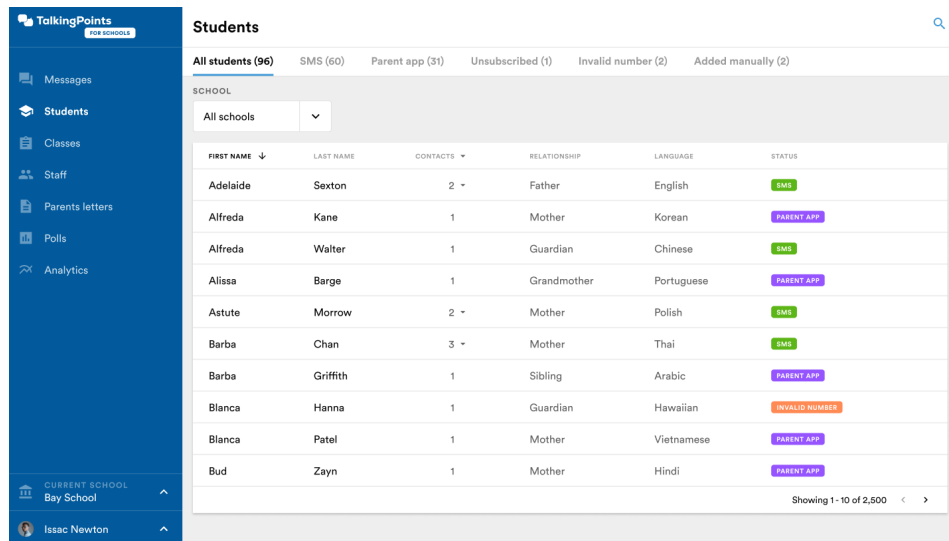
TalkingPoints for Schools

- School Admins will have the same access to managing and viewing data as they've had this past school year.

- School Viewers will be able to view all messages; student, class, and staff data; and analytics. However, all actionable buttons will be removed. Please see the image below where "Send a Message" and "Add Student" buttons are not visible.
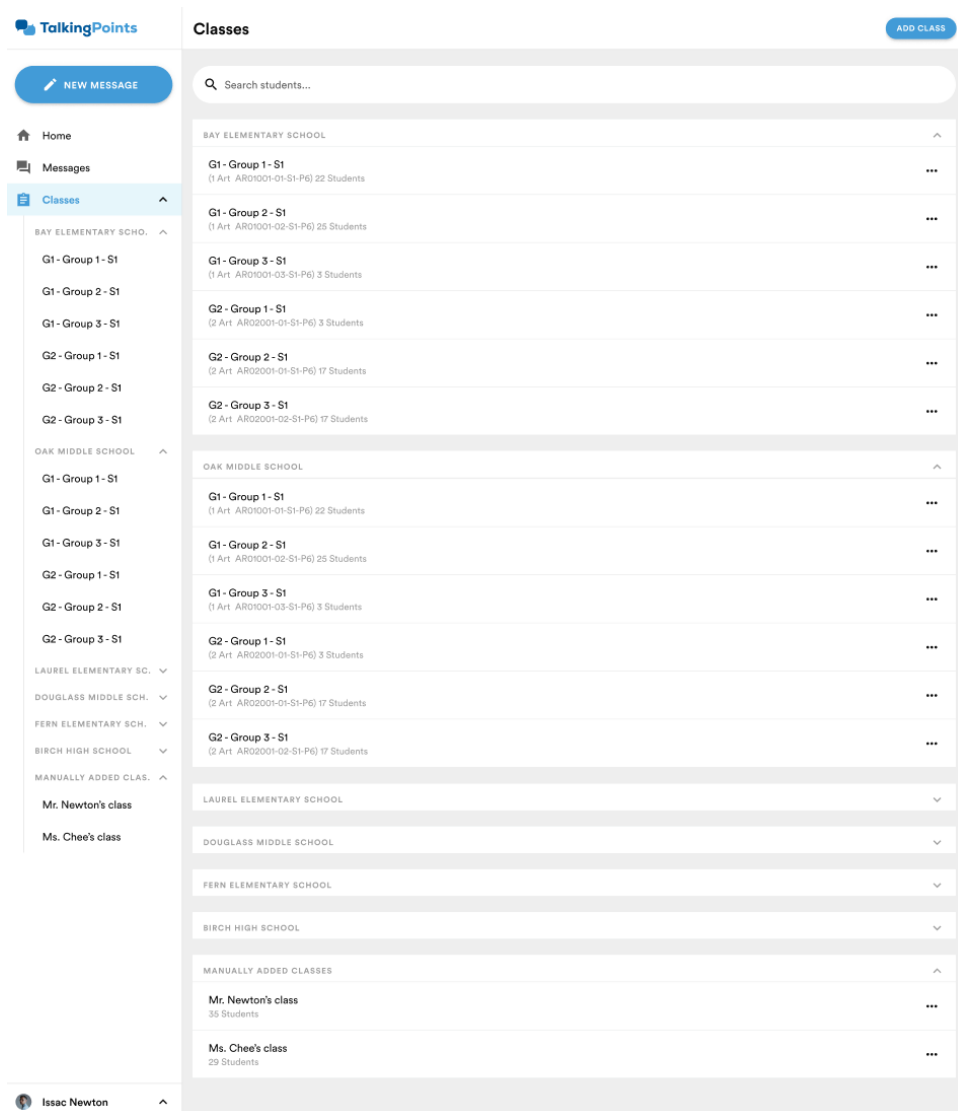
TalkingPoints for Teachers + Non-Rostered Staff
-   Teachers will have the same access to sending messages and viewing their student and class data as they've had this past school year.

-   Non-Rostered staff will have an account with the same functionality as teachers. However, they will be automatically assigned to grade level classes for their school(s). They will also be able to have classes across multiple schools. Please see the image below for an understanding of what the Non-Rostered Staff account could look like for a staff member who works at multiple schools.

TalkingPoints for Teachers + Non-Rostered Staff (Continued)
- Teachers and Non-Rostered Staff will have a new and improved analytics dashboard so they have increased visibility into their engagement metrics.